



FREQUENTLY ASKED QUESTIONS

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1. WHAT IS SP-MS?

SP-MS stands for **SafePartners Management System**. Developed as an extension of the SafePartners program established to improve the working environment of crew members, the SafePartners Management System (SP-MS), acts as an umbrella program for the various projects aimed at implementing best of breed applications and processes to provide CSL seafarers with modern, streamlined tools and ensure safe, sustainable and efficient operations. These include Ocean Learning Platform, Compas and Shipsure 2.0.

2. WHICH APPLICATIONS WILL BE REPLACED AS PART OF SP-MS?

As of now, the applications targeted are Shipsure 1.0, Videotel and Litmos. They will be replaced by applications that will manage the crewing, training, HSEQ, Planned Maintenance and Procurement aspects.

3. WILL SP-MS INCLUDE THE REPLACEMENT OF CVMS/AVMS?

At the time being, these platforms are not included in the scope of SP-MS.

4. WHAT IS OLP?

OLP stands for **Ocean Learning Platform**, a one-stop-shop for training purposes. It will be the first application launched as part of SP-MS.

It contains all the tools that CSL needs to plan, manage, deliver and report on seafarer training.

The training will be accessible 24/7 from any device!

5. WHO USES OLP ON BOARD?

All crew members working on all the Canadian fleet as well as the following Australian vessels have user's access to OLP for their training:

- | | |
|----------------|----------------|
| • Adelie | • Kondili |
| • Akuna | • Mareeba |
| • CSL Reliance | • Spencer Gulf |
| • Donnacona | • Tawaki |
| • Elanora | • Wyun |
| • Goliath | |

In addition to their user role, shipboard management are able to consult real-time training data for all crew members on board the vessel, assign training to crew members and reset their password if necessary.

6. WHO IS BE TRAINED ON OLP, WHEN AND HOW?

For all crew members, the first step for training is to consult the OLP familiarization videos available in the [Resources](#) section of the [SP-MS Resource Portal](#). These videos will also be available in the Ocean Library of OLP, as training refreshers.

User guides are also be available both in the Resource Portal and in OLP, to guide you through the steps.

For shipboard management, multiple virtual live sessions are organized during the first weeks following go-live to provide more information on the roles and responsibilities, features, tasks, and answer questions.

7. HOW CAN YOU ACCESS OLP?

When you receive your login and password by email, you are be able to access OLP in three ways, either via:

1. The OLP website, at <https://app.oceantg.com/>. The site is available from any personal device at home.
2. The Ocean Learning Platform mobile application, available on App Store and Google Play.
3. The Vessel network, accessible on board only with an offline mode which does not need a WIFI connection. Connect from any web browser with this link: <http://172.20.20.20:8080/start>.
Note that the installation of OLP on board needs to be completed before you can connect this way to OLP.

8. WHAT HAPPENS WITH YOUR TRAINING HISTORY FROM VIDEOTEL AND LITMOS?

All the training history and data relevant for the crew training, from Videotel and Litmos, were uploaded in OLP before going-live so nothing will be lost.

If you see any issue or discrepancy in your training history once you connect to OLP, please contact CSLacademy@cslship.com

9. DO YOU STILL HAVE ACCESS TO THE TRAINING CONTENT THAT WAS AVAILABLE IN VIDEOTEL AND LITMOS?

All CSL training content previously hosted in Videotel and Litmos is accessible in OLP as well.

10. IS OLP ONLY A TRAINING PLATFORM OR IS IT ALSO BE USED AS AN EMPLOYEE PORTAL TO ACCESS PERSONAL INFORMATION AND MAINTAIN DOCUMENTS?

OLP is a learning platform used to complete training, and includes certain functionalities allowing you to view your training data and simulate your training paths as part of your career progression.

As for your personal data as a crew member, compliance documents and information about your assignments, they will be accessible on the new crewing platform. More information will come soon on this tool, which will be integrated with OLP for automated sharing of your information.

11. DOES OLP CONTAIN MANDATORY TRAINING?

The trainings identified in OLP include mandatory trainings based on your profile and the type of vessel you will be working. All previous data from SAF 026, Videotel and Litmos for the last three years will be in OLP.

The mandatory trainings have been identified by a working committee considering the following factors:

- Trainings in the CVMS and AVMS
- Trainings in the Life Saving Rules
- Trainings based on your specific tasks, ranks and vessel types

OLP also offers a catalog of over 150 optional trainings available to you, which can be interesting for your professional development.

These mandatory and non-mandatory trainings will be available at all time, at home and on board.

12. WHAT IS COMPAS?

COMPAS is the state-of-the-art software selected by CSL to replace the crewing management functions previously provided by Shipsure 1.0. When implemented, COMPAS will make it easy for CSL seafarers, in Canada and Australia, to manage their schedules and work-related matters.

13. WHY COMPAS?

COMPAS provides the strongest overall feature set for CSLers and was the preferred tool of CSL crew members and on shore personnel who responded to a survey. It is also strongly recommended by users in the maritime industry as COMPAS is a reliable, agile, experienced, knowledgeable and innovative company with a long history of supporting crews.

14. WHAT WILL COMPAS ALLOW CREW MEMBERS TO MANAGE?

The new tool will allow crew members to directly manage their CSL affairs without the need to call or email the office, including:

- vessel assignments
- time sheets
- work and rest hours
- premiums (pilotage, visitors, etc.)
- appraisal reports
- expense claims
- manage crew change (sign-on/sign-off)
- crew list
- compliance check
- reference port calls

15. FOR WHOM COMPAS WILL BE AVAILABLE?

COMPAS will only be available to crew members working on CSL vessels, not on foreign vessels which will continue with their current crewing systems and processes.

16. HOW WILL COMPAS BE INTEGRATED WITH OLP AND SHIPSURE 2.0?

Following its implementation, COMPAS will become CSL's source of truth for crew member data, COMPAS will be integrated with OLP and Shippersure 2.0 to ensure that crew information flows efficiently between our systems.

17. HOW WILL CREW MEMBERS ACCESS COMPAS FUNCTIONALITIES?

Crew members will be able to access the functionalities of COMPAS through two modules:

- The onboard module, accessible on board a vessel
- The self-serve module, accessible by any personal mobile device or PC



Onboard

Crew Profile/Documents
Crew Change
Crew List
Crew (Compliance)
Work & Rest Hours
Appraisals (wave 3)
Timesheets (wave 3)



Self-Serve

Crew Profile/Documents
Assignments
Expense Claims
Training (OLP)

18. HOW WILL OFFICE EMPLOYEES ACCESS COMPAS FUNCTIONNALITIES?

Office employees - mainly the Crewing team - will access COMPAS through an office module. This module will allow them to plan changes and manage crew profiles.



Office

Crew Profile Master Data

Crew Assignments

Crew Compliance

Crew Expenses

19. WHO TO CONTACT FOR QUESTIONS AND SUPPORT?

For general questions about the SP-MS initiative, including COMPAS, feel free to use the form available on the SP-MS Resource Portal, under the [Contact](#) section.

Please contact support@csllships.com if you have any issue using OLP.

There is also a help center, accessible directly in OLP, that you can consult for support in how to use the application.

OLP user guides and videos are also available in the [SP-MS Resource Portal](#) and in the OLP Ocean Library.